

# AGILE GENESIS CASE STUDY AGILE TRAINING AS A COMPETITIVE ADVANTAGE FOR A PRIVATE INVESTMENT FIRM



# **Executive Summary**

A prominent private investment firm sought to sharpen its competitive edge across its diverse portfolio by embedding agility as a core operational strategy. The firm recognized that fostering alignment between strategy and execution, while maintaining consistent processes during mergers, was critical for reducing friction and accelerating value creation. Agile Genesis was engaged to infuse Scrum and agility deeply within the client's culture, enhancing both individual and organizational performance.

# **Background**

Our client is a foremost provider of digital sales automation solutions targeting insurance, financial services, and wealth management sectors. With over a quarter-century of market presence, the firm is dedicated to revolutionizing the industry with robust, cutting-edge sales solutions.

# **Project Overview**

The client aimed to refine its product management strategies, improve roadmap clarity, and adopt a scalable agile approach to enhance operational responsiveness and productivity.

Agile Genesis was tasked with steering this strategic transformation through targeted training and coaching.

#### Goals

The principal challenge was to achieve a harmonious alignment of teams, leadership, and stakeholders around a unified Agile framework. The client sought to optimize portfolio management, leverage Scrum to boost productivity, and embed an Agile mindset across all organizational layers.

# Agile Implementation Strategy

Agile Genesis developed a bespoke training and coaching program to meet the specific challenges and needs of the client:

- Customized Training Sessions: Tailored two-day workshops were conducted remotely across various global locations, ensuring inclusivity and engagement.
- Focused Curriculum: The curriculum encompassed fundamental Scrum practices, Lean principles, the Agile Manifesto, and advanced Scrum@Scale techniques, aimed at fostering high-performance team dynamics.



• Expert Leadership: The program was led by Dr. Ernesto Custodio, a seasoned expert in Agile methodologies, ensuring a high caliber of training and adherence to best practices.

#### **Outcomes**

Post-engagement, the client reported transformative outcomes:

- Unified Agile Practices: A shared understanding of Agile practices was established across the firm, ensuring consistent application and strategic alignment.
- Scalability of Agile Practices: The firm successfully implemented Scrum@Scale, facilitating effective inter-team collaboration and consistency across its enterprise.
- *Professional Development:* Employees achieving certification as Registered Scrum Masters, enhancing their professional growth and contribution to the firm's goals.
- Sustainable Advantages: The firm is well-positioned for ongoing adaptation to market shifts, driving
  innovation and sustaining competitive advantage through high-quality solutions.

#### Conclusion

Agile Genesis's strategic training and coaching intervention equipped the client with the tools to effectively align strategic planning with agile execution, scaling their agility to meet complex challenges and driving significant advancements in productivity and strategic alignment. This case study exemplifies how structured Agile integration can propel an organization towards achieving its long-term strategic objectives and sustaining industry leadership.